

Limited Warranty Statement

DANCOOK Charcoal Grill or DANCOOK Fireplace

Saber Grills, LLC. is the exclusive distributor of DANCOOK branded products in North America. Saber Grills provides the below limited 10 year warranty on the materials and workmanship of your new DANCOOK charcoal grill or outdoor fireplace. This limited 10 year warranty covers the stainless steel, painted aluminum base, lids, lid handles, cooking grates, ash pan, fire grates, shelves, wheels, fasteners, subject to the limitations identified below.

First 3 years of limited warranty: Chrome cooking grates, charcoal grate, ash pan, side shelf, and aluminum painted legs, plastic wheels, and fasteners.	Saber Grills, at its discretion, will provide replacement parts for these listed component parts.
Years 4 to 10 of limited warranty: Chrome cooking grates, charcoal grate, ash pan, side shelf, and aluminum painted legs, plastic wheels, and fasteners.	Saber Grills, at its discretion, will provide replacement parts for these listed component parts at a 50% discount from their regular retail price.

WARRANTY LIMITATIONS & EXCLUSIONS

This warranty excludes units purchased for use in all types of commercial and or community use locations such as restaurants, hotels, catering operations, food service establishments, condominium/apartment complexes, and rental properties.

This warranty shall apply only to the products purchased and located in the continental United States and Canada.

The warranty coverage begins on the original date of purchase and proof of date of purchase is required for warranty service. Please retain your original sales receipt.

This warranty applies only to the original grill or fireplace owner and is non-transferable.

Saber Grills shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.

In the event of any warranty replacement, all removal, replacement and installation are the responsibility of the grill or fireplace owner. Saber Grills is not responsible for transportation charges, labor costs or export fees.

Warranty repair or replacement is at the sole discretion of Saber Grills. After the third warranty year, Saber Grills may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the original purchaser the wholesale price of any defective, warranted part(s).

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Dealers may not, under any circumstances, adjust, alter or extend the conditions and terms of the original warranty.

DISCLAIMER OF IMPLIED WARRANTIES AND LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED OR LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. SABER GRILLS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION ON THE DURATION OF IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH CAN VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Your Saber warranty does not cover the following:

- ❖ Labor charges related to installation or set-up, diagnosis of a problem, or repairs.
- ❖ Normal recommended routine maintenance and care.
- ❖ Transportation charges or export duties
- ❖ Damage resulting from negligence, accident, alteration, misuse, abuse, hostile environments, weather, natural disaster, improper installation, or installation not in accordance with local, state and federal codes and regulations.
- ❖ Improper operation, unauthorized adjustments or calibrations
- ❖ The use of unauthorized or "universal" parts.
- ❖ Damage or corrosion caused by lack of maintenance, neglect in following the manufacturer's care and usage instructions, grease fires, animals and insects.
- ❖ Discoloration or damage due to harsh cleaning chemicals
- ❖ Damages from dings, dents, scratches, or chipping
- ❖ Any damage resulting from the commercial and or community use of this product.
- ❖ Retail display models are generally sold "AS IS." If you have purchased a display model, please be advised that it is sold "AS IS" and that it is subject to the following warranty exclusions:
 - Any exterior or cosmetic damage is non-warrantable.
 - Any missing components will be replaced at the consumer's sole expense.

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How to Obtain Warranty Service or Repair Parts:

Call your authorized Saber Grill dealer. A list of Saber Grill dealers carrying Dancook products and their contact information can be found at <http://www.dancookusa.com>

Call Saber Grills directly at 1-(888)-94S-ABER (947-2237). We look forward to assisting you!

Or write us at:

DANCOOK Brand Warranty Service
P.O. Box 1977
Columbus, GA 31902

Please be prepared to furnish the following information: Purchaser's name, model number of the grill or fireplace, date of purchase and the accurate description of the problem.

Date of Purchase:	
Dealer Where You Purchased Your Grill:	
Dealer Phone Number:	
Model Number: <i>(located on you're the cover of your instruction manual or outer carton label)</i>	